**Freedom of Information - Humberside Fire and Rescue Service**

**2025/26 059 Citizen Engagement Platform**

**The request is:**

1) Do you use a Citizen Engagement platform?

2) If so, what tools do you use?

3) How much do you spend annually on a Citizen Engagement tool?

4) Which month & year does your contract with your supplier end?

**The response is:**

Humberside Fire and Rescue Service do not use a Citizen Engagement Platform.

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner at [www.ico.org.uk/foicomplaints](https://newsletter.ico.org.uk/c/1lULiJldYNwfIFlCf3c4BKJdO). The postal address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.