**Freedom of Information - Humberside Fire and Rescue Service**

**2025/26 048 Training and Exercising for Fire Control Personnel**

**The request is:**

**Staffing and Roles**

1. What is the total number of Fire Control staff in your brigade, including ranks?
2. Do you have a designated training and exercising manager for the Fire Control department?
a. If yes, what are their relevant qualifications or professional training related to the role?
b. When was this role established?
c. Is this a permanent, full-time position?
3. Is there a designated training and exercising budget specifically for the Fire Control department?
a. If yes, what percentage of the overall department budget does this represent?

**Training Policy**

1. Are there policies or procedures in place to ensure uninterrupted training for Fire Control teams (e.g., operational cover during exercises)?
a. If yes, please provide a copy of the relevant policy if possible.
b. If not, is training typically conducted during normal working shifts with potential for interruptions?
2. Has your service piloted or implemented any digital/simulation-based tools for Fire Control training or exercising, including virtual reality technologies? Please give details if yes.

**Practical Training Participation**

Between 31st July 2023 to 31st July 2025:

1. How many times have Fire Control staff participated in practical training exercises involving only Fire Control?
2. How many times have Fire Control staff participated in practical training exercises with other teams or departments within your brigade?
3. How many times have Fire Control staff participated in practical training exercises with other fire brigades?
4. How many times have Fire Control staff participated in practical training exercises with other agencies, including Police or Ambulance?

**The response is:**

I can confirm that Humberside Fire and Rescue Service hold this information.

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**Staffing and Roles**

1. The total number of Control staff is 29.

The ranks are:

* 1x duty day Station Manager
* 2x duty day Watch Managers
* 4x Watch Managers watch based
* 8x Crew Managers watch based
* 14x Firefighter Controls watch based.

2. We do have a designated training and exercising manager for the Fire Control department.

a) Their qualifications and professional training include:

* CMI L4
* Airwave Tac Ad
* National Control Liaison Officer
* Control Incident Command L2

b) The post was trialled on a temporary basis from Feb 2021 and made permanent in September 2023.

c) This is a permanent, full-time position.

3. The Service Training department cover some Control training, but Control does also have its own budget where money can be used to cover one off training courses.

a) This is approximately 0.5% of the departments overall budget.

**Training Policy**

4. There is no policy as such to ensure uninterrupted training for Fire Control teams, however as part of the East Coast & Hertfordshire Control Room Consortium, we can hand our calls over to one of the other three Control rooms to have uninterrupted training.

b) The majority of training is conducted on watch and is subject to interruption or done through e-learning.

5. Control use a call taker simulation training platform which started this year and is used for the training of recruits and support for low frequency, high risk calls such as high-rise fire survival.

**Practical Training Participation**

Between 31st July 2023 and 31st July 2025:

6. 96.

7. 96.

8. 50.

9. 55.

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner at [www.ico.org.uk/foicomplaints](https://newsletter.ico.org.uk/c/1lULiJldYNwfIFlCf3c4BKJdO). The postal address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.